



The Friends Foundation

♥ Information About Philips Lifeline Medical Alert Program ♥

Many seniors live alone, or under circumstances in which they may not be able to get access to a phone to summon help in case of a fall or medical emergency. A medical alert device provides a method for reaching help simply by pushing a button on the device, which is worn at all times as a necklace or bracelet. This provides peace of mind for the seniors as well as for family members.

To apply for service with the Philips Lifeline Medical Alert Program, please complete the application found on this website and mail it to the address at the bottom of this page. Upon receipt of a completed application, a Friends Foundation Board member will contact you about opening your account with Philips Lifeline and order the equipment; he or she will then arrange with you and your primary contact to install the equipment, at your convenience.

The Friends Foundation agrees to pay monthly cost for **Basic Service** to lease the equipment beginning on the date the equipment is installed, and for as long as needed providing the recipient/client remains in the greater Dripping Springs area. The monthly lease will automatically renew itself unless either party gives written notice of its intent to cancel.

NOTE: If any optional equipment is needed, such as a device with Automatic Fall Alert or a GPS unit for coverage away from home, a \$15 monthly Co-pay which can be paid quarterly \$45 or annually \$180, is required.

Philips Lifeline clients (or their designee) must contact The Friends Foundation as soon as the equipment is no longer needed, so that the lease can be terminated and arrangements to return the equipment can be made. Failure to return the equipment to The Friends Foundation will result in the recipient/client being charged a fee of \$400 (\$500 for wireless equipment, or if connected via a mobile phone).

It's important to understand that while the Medical Alert system increases protection, it doesn't guarantee it. The recipient should, whenever practical, use all other safety and medical devices and techniques available for additional protection; including (but not limited to) basic health precautions, and adherence to physicians' directions and recommendations.

The Friends Foundation provides support to the elderly in the greater Dripping Springs area; including the Our Daily Bread Program™, Financial Assistance, Philips Lifeline Medical Alert Program, Smoke Alarm Installation & Maintenance, 911 Address Signs, and the Butterflies are Free Program.

Contributions to The Friends Foundation are greatly appreciated and are tax deductible. The Friends Foundation is an all-volunteer organization and donations directly underwrite the cost of services. For more information visit www.thefriendsfoundation.org revised: 08122020