

The Friends Foundation Our Daily Bread™ Food Protocols for Clients

With our sometimes very unpredictable Texas weather, we want to ensure that all meals are prepared, transported and delivered in a safe consistent manner.

Policy:

All food purchased for our program will be wholesome, manufactured, processed and prepared in compliance with all State, Federal and local laws and regulations. Food will be handled in a safe and sanitary method to prevent contamination and food-borne illness. Food temperatures will be maintained at acceptable levels during preparation, in transport and upon delivery.

Procedure:

1. Meals will be served upon the arrival of the volunteer Drivers.
2. Clients should call as far ahead as possible to cancel their meal if they will not be home for any reason or they may choose to have the meal delivered.
3. If clients are not home and want the meal delivered, a cooler with ice or an ice pack must be left outside the door or other designated area.
4. Drivers are not permitted to enter clients' homes when the client is not home.

Important: If you need to cancel a meal, need additional information or have questions, please call Kathy Carriker at 512 864 4723

01/18/2021